

7. Additional Services

In addition to increased levels of Professional Protection Insurance, PPS members have access to a wide range of other specialist products including home office policies, travel protection and higher levels of Public Liability insurance.

8 – Exclusions

PPS will not consider any claims resulting from misplacement, loss or disclosure of confidential data, records or other information (in paper or digital form) which have been transmitted or stored insecurely or without appropriate encryption. Members are required to follow good security practice with regard to technology such as laptop and netbook computers, mobile communication devices, memory sticks and cards, and other portable storage devices.

PPS will not consider any claims resulting from inappropriate physical contact with a client.

PPS will not consider any claims resulting from telephone or online (audio, video or text based) therapy sessions where the member's client is located outside the country of residence of the member, unless previously agreed in writing with PPS and detailed on the member's membership certificate.

9 – Failure of Funds – Failure of PPS

If the PPS Trust reserves become exhausted the full Professional Protection Insurance Policy excess will be payable by the member in the event of a claim.

If PPS or PPS Trust had to close its Business, the Accumulated Reserve Fund, after payment of all liabilities, would be distributed to charity.

10 – Resignation and Cancellation

Members may resign from PPS at any point by giving notice in writing, although no refund of membership fees is possible. There is a cooling off period of 14 days should any member decide to cancel their membership, in such circumstances a full refund will be granted.

11 – Rule changes

PPS reserves the right to change these Rules at any PPS board meeting. It will notify members in writing of the updated Rules at their next renewal date. The changes will take effect only after a copy of the new Rules has been sent to a member at their last recorded address.

Rules Relating to PPS Membership and Access to the Discretionary Trust Fund

1 – Introduction

PPS is a defence organisation, run for the benefit of members. The main purpose of PPS is to provide members with assistance when complaints are received from clients and other professional protection matters. Its members include trainees and qualified persons working in the talking and listening therapies. Although originally limited to members from the field of psychology, members now include counsellors, psychotherapists, art therapists, music therapists, drama therapists and similar related groups. Practising professionals and students are eligible to join.

2 – Definitions

PPS member - an individual person who has subscribed to PPS, completed an application form, provides the relevant documentary evidence when requested and has received a current membership certificate. PPS membership includes membership of the Psychologists Protection Society Trust as long as the individual person subscribes to PPS.

Lapsed PPS member - a member who has not renewed their membership. A lapsed member retains the benefits of continuous membership if the person renews within 28 days of their membership lapsing.

Psychologists Protection Society Trust - accumulated reserves which are contributed to by members and are held in Trust for members by banks in the UK and Ireland. PPS Trust has a Board of Trustees whose role is to oversee any claims made to the Members Professional Protection Insurance policy and to the Discretionary Trust Fund. These Trustees are fellow professionals (current practitioners and retired) from the talking and listening therapies. Trustees will be elected every year from the PPS membership roll.

3 – Elections & AGM

The Board of Trustees are elected from PPS members. Notification for nominations to the board and elections of trustees will be posted on the website www.ppstrust.org. Trustees will serve for a term of 3 years, after which they may stand for re-election.

The nomination of a candidate should be made in writing by at least two members of PPS. Details are available through the PPS website.

Every member of PPS has 1 vote, details of how to vote will be available through the PPS website www.ppstrust.org.

An AGM will be held once a year. All members may attend, though notification of intention to attend is requested. Notification of the AGM time, date and venue will be posted on the PPS website at www.ppstrust.org. Results of elections will be first notified at the AGM and then published to the PPS website.

4 – Accumulated Reserve Funds

The PPS Trust will pay the full excess of any claim to the Members Professional Protection Insurance Policy.

PPS members may also be able to access our Trust Fund when unforeseen claims arise which are not covered by the Members Professional Protection Insurance policy. Access to the Trust Fund is strictly at the discretion of the Board of Trustees.

5 – Obtaining Assistance

Complaints received by a member must be referred to PPS as soon as possible. Although this can be done by phone initially, it must be confirmed in writing and full details supplied as soon as practicable.

PPS will be responsible for managing your claim once you have notified us.

6 – Standard Benefits

Membership provides as standard: Public Liability Insurance. Professional Protection Insurance, discretionary access to our Trust Fund and legal & professional advice and assistance. PPS offers all members a legal Helpline for discussing problems that could give rise to a claim or which have resulted in a claim, or any other concern.

Membership Services & General Enquiries

PPS, The eCentre, Cooperage Way,
Alloa, FK10 3LP, United Kingdom

Telephone
00 44 (0) 333 320 8074

Email
enquiries@ppstrust.org

Website
www.ppstrust.org

